



## Username and password

If you already have a VoIP account, please enter your login credentials to the left.

Most often these are provided either by your VoIP provider, or by your system administrator for your office's IP PBX.

\*we will try to automatically find the necessary configuration for your account. If such does not exist in our database, you'll be asked to enter specific details.

Enter in the format  
**sipusername@sip.virtualglobalphone.com**

Ex: **sanblr@sip.virtualglobalphone.com**



Login

Create account

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Click Login

Fill in your hostname  
and select your  
provider from the list

This could also be called 'Domain',  
'SIP server', 'Registrar' or 'SIP Proxy'.  
For example 'sip.example.com' or  
'123.21.123.32:5060'



## Hostname

This could also be called 'Domain', 'SIP server', 'Registrar' or 'SIP Proxy'. For example 'sip.example.com' or '123.21.123.32:5060'. You can also just search for the name of your provider, maybe we know the settings. If not – you'll be able to set it up manually.

Click Next

*Optional*  
Authentication and  
Outbound proxy

\*If your VoIP provider or office PBX does not require these additional settings click '**Skip**' to continue



## Authentication username

Not sure if you need this? Ask your VoIP provider or system administrator about the requirements for your office PBX.

## Outbound proxy

This is typically not required. However, in some special environments it is needed for network access.

Click Next

Please wait, we are testing possible configurations

- SIP TLS PRO
- SIP TCP** Found
- SIP UDP Untested
- IAX UDP



## Success!

We have found some transport type(s) that are available for your configuration.

The default ones marked with 'Recommended' are priority ordered based on the stability and security of said protocols. However, you are free to choose manually one of the options as the default transport type and save your configuration.

Back

Next

Click Next

Accounts ×

SIP

 0012346@sip.virtualglob...

## Do you need help?



**FAQ:** Looking for a boring manual or some fancy tutorials? Find many frequently asked questions and additional user guides at our [help page](#).

**Community:** Are you using the free version and need help, but can't find it in the manuals and tutorials? Ask your fellow Zoiper5 users on our [community forum](#).

**Corporate:** Check our full product portfolio, whitelabel branding solutions, SDKs and get in touch with us on our Ask the Zoiper5 staff on [website](#).

**Found a bug?** Report it [here](#).

### You are running:

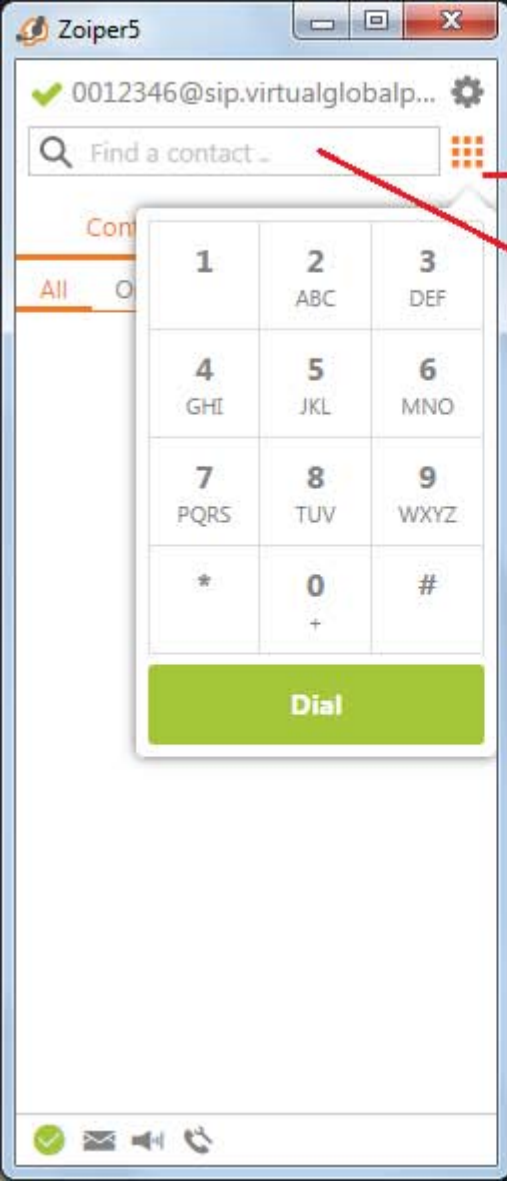
Phone version: Zoiper5 5.2.14 for Windows 32bit

Library revision: v2.8.88

Phone revision: 5.2.14\_Windows

UI revision: 1.1.28

If you see **Green**  
Right mark its all  
done.



Click here to get the dial pad

Or key in the phone number directly here.

Example: 18882864484 for USA  
85258086900 for HK  
6531586688 for SG  
etc